PATIENTS

- Integrate latest evidence into practice as noted in MMC policy, procedures and guidelines.
- Exceed national benchmarks for nursing clinical outcome indicators as determined by ANCC Magnet guidelines for both inpatient and ambulatory areas.
- Exceed national benchmarks for patient experience indicators that are determined by ANCC Magnet guidelines for both inpatient and ambulatory areas.
- Improve handoff communications.

POPULATIONS

- Improve diabetic care throughout the continuum of care.
- Create health nurturing environments via partnerships within MMC and the community with emphasis on Diversity, Equity and Inclusion.

VALUE

- Optimize patient flow and decrease LOS.

PEOPLE

- Increase professional certifications.
- Increase rate of BSN.
- Exceed Engagement/Satisfaction national benchmarks (RN) (Magnet requirement).
- Foster Resilience via Peer Support.
- Provide development and succession planning program for aspiring leaders (all levels).
- Decrease workplace violence.
- Develop innovative recruitment and retention strategies.
- Develop education and support team with new practices/technology.