WHAT IS CHANGING WITH NH MEDICAID?
When the COVID-19 pandemic began, the federal government temporarily paused the yearly re-enrollment process for Medicaid to protect people from losing their health insurance. This extended coverage is now ending. Over the next year, Medicaid members will have to renew their coverage by providing current household and income information. That means some people are at risk of losing their NH Medicaid benefits.

WHAT DO I NEED TO DO IF I HAVE NH MEDICAID COVERAGE?
1. Make sure your contact information is up to date with New Hampshire Department of Health and Human Services (DHHS). Go to nheasy.nh.gov or call 1-844-ASK-DHHS to update your contact information.
2. Look for a yellow renewal letter in your mailbox or posted to your NH EASY account highlighted in yellow, when it’s your time to renew.
3. Complete and return the renewal form. If you don’t complete your renewal before the due date, your NH Medicaid coverage will end.

HOW WILL I KNOW WHEN I NEED TO RENEW MY NH MEDICAID COVERAGE?
When it is your time to renew, you will receive a yellow renewal letter in the mail or posted to your NH EASY account. To avoid a gap in your coverage, complete the renewal form as soon as possible.

I HAVE LOST MY NH MEDICAID COVERAGE. WHAT SHOULD I DO?
If you lost NH Medicaid, it’s time to get other health insurance so you can take care of your health and get care when you need it. You have 60 days to enroll in insurance provided by your employer, or until July 31, 2024 to find insurance through the Health Insurance Marketplace at healthcare.gov. The Access to Care team at MaineHealth can help you review and enroll in other affordable health insurance options.

WHO CAN I CALL IF I HAVE QUESTIONS OR NEED HELP WITH INSURANCE?
• If you have questions about your NH Medicaid benefits or renewal process, you can call New Hampshire Department of Health and Human Services at 1-844-ASK-DHHS.
• New Hampshire Navigators can assist with finding new coverage if needed. Contact Health Market Connect at 1-800-208-5164 | www.hmcnh.com or First Choices Services at 1-877-211-NAVI | acanavigator.com/nh/home.
• MaineHealth can also help with your NH Medicaid renewal or review other affordable coverage options. Call us at 603-356-5461 x2705, email us at getcoverage@mainehealth.org, or visit us in-person (Monday – Friday) at 3073 White Mountain Highway, North Conway, NH.

For more information and resources, visit MaineHealth.org/Medicaid.

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