WHAT IS CHANGING WITH MAINECARE?
When the COVID-19 pandemic began, the federal government temporarily paused the yearly re-enrollment process for Medicaid to protect people from losing their health insurance. This extended coverage is now ending. Over the next year, Medicaid members will have to renew their coverage by providing current household and income information. That means some people are at risk of losing their MaineCare benefits.

WHAT DO I NEED TO DO IF I HAVE MAINECARE COVERAGE?
1. Make sure your contact information is up to date with Maine Department of Health and Human Services (DHHS). Visit MyMaineConnection.gov or call 1-855-797-4357 to update your contact information.
2. When it’s your time to renew, look for your renewal letter in your mail or email.
3. Complete and return the renewal form by mail or go to MyMaineConnection.gov. If you don’t complete your renewal before the due date, your MaineCare coverage will end.

HOW WILL I KNOW WHEN I NEED TO RENEW MY MAINECARE COVERAGE?
When it is your time to renew, you will receive a letter in your mail or email. The renewal letter will have a large blue box on the envelope. If it’s blue it’s time to renew! To avoid a gap in your coverage, complete the renewal form as soon as possible.

I HAVE LOST MY MAINECARE COVERAGE. WHAT SHOULD I DO?
If you lost MaineCare, it’s time to get other health insurance so you can take care of your health and get care when you need it. You have 60 days to enroll in insurance provided by your employer, or until July 31, 2024 to find insurance through the Health Insurance Marketplace at Coverme.gov. The Access to Care team at MaineHealth can help you review and enroll in other affordable health insurance options.

WHO CAN I CALL IF I HAVE QUESTIONS OR NEED HELP WITH INSURANCE?
• If you have questions about your MaineCare benefits or renewal process, you can call Maine’s Department of Health and Human Services at 1-855-797-4357.
• MaineHealth can help with your MaineCare renewal or review other affordable coverage options. Call us at 207-662-7930, or email us at getcoverage@mainehealth.org.
• Consumers for Affordable Health Care (CAHC) can also help you find healthcare at 1-800-965-7476.

For more information and resources, visit MaineHealth.org/Medicaid.