What Do I Need to Report When Working?

A resource for SSI recipients only

For Social Security

☐ You have 10 days to tell Social Security you started or stopped working. This can be done by phone, fax, in writing, or in person. If reporting in person, ask for a receipt. Provide your name, social security number, employer, start date, hourly rate, and hours worked per week.

☐ Report your earnings to Social Security by the 10th of every month, using one of these methods:

  1. Automated phone system*: Call 1-866-772-0953 during the first 6 days of the month. You’ll need the total amount of gross wages received for the month. You can sign up for monthly email or text reminders at www.socialsecurity.gov/ssiwageresorting/.
  2. SSI Mobile Wage Reporting Smartphone App
  3. my Social Security account*: To create a new account, or access a current account, go to www.ssa.gov/myaccount/.
  4. By mail or fax: see contact info on other side
  5. In person: ask for a receipt.

*Note: You must report your new job to Social Security before you can use the phone system or report your wages in my Social Security. Whichever method you choose, keep copies of your paystubs, receipts, and Social Security letters together.

☐ If giving copies of your paystubs, write your social security number on at least one paystub.

☐ If you are requesting deductions for Impairment Related Work Expenses (IRWEs) or Blind Work Expenses, you need to submit proof of your deductions by mail, fax, or in-person.

☐ Important: SSI will often estimate your SSI until they verify your job income or that your job ended.

For DHHS

☐ You have 10 days to tell DHHS that you started or stopped working. This can be done by phone, fax, email, in writing, in person, or online at www.maine.gov/mymaineconnection.

☐ If you cannot talk directly with a DHHS worker, leave a voicemail stating: when you started (or stopped) working, where you are working, hours per week, and hourly pay.

☐ You must also send 4 weeks of paystubs so DHHS can verify how much you are earning. Once you submit 4 weeks of paystubs, you do not need to contact DHHS until you have another change that needs to be reported (e.g. you get a raise, hours increase/decrease, stop working, marital status, new address, assets).

For Other Benefits

Inform any other agency you get benefits from that you started or stopped working. Examples of other benefits include: subsidized housing, unemployment, worker’s compensation, Veterans benefits, and private long-term and short-term disability benefits.

Benefits Counseling Services • Maine Medical Center Department of Vocational Services
A free service that helps Maine people on Social Security disability benefits understand how working impacts benefits
1-888-208-8700 • www.benefitsandworkinme.org
Other Tips for Managing Your Benefits When Working

- All benefit agencies count your GROSS pay before taxes (or profit if you are self-employed).

- SSI counts job income the month it is received.

- Your SSI is usually based on the income you had 2 months ago. This means your SSI will not decrease immediately when you start working and takes 1-2 months for SSI to return to normal if you stop working. However, your SSI is suspended immediately if working drops your SSI to $0. You can get SSI back without having to reapply if your job income decreases or stops.

- There are some months that you get an extra paycheck. Your monthly income will be higher this month, which means your SSI will be lower than usual or $0.

- Overpayments happen when you receive more SSI or Food Stamps than you should have. They are a debt that must be paid back or forgiven. You can help prevent overpayments by reporting all changes quickly and not spending any benefits you think you should not have received.

- You have 10 days to tell all benefit agencies if there is any change in your living situation, assets, marital status, earned income, and unearned income. Examples of unearned income: unemployment, SSDI, Veterans benefits, Worker’s Compensation.

- Social Security and DHHS do not automatically know you are working or stopped working.

- If you stop working, we recommend getting a letter from the employer that says when your job ended and giving a copy to each agency. This saves time verifying and you get benefits back sooner.

- Save copies of all paperwork you get from (and send to) all benefit agencies. Open mail from benefit agencies right away. Ask someone to help if you do not understand what the mail says.

- If you lose any benefits because you are working and think it is a mistake, contact Benefits Counseling Services right away at 1-888-208-8700. A Community Work Incentives Coordinator can help you to figure out why you lost the benefit and help you get it back if a mistake was made.

Social Security Contact Information

Auburn: 600 Turner Street Suite 5 • Auburn, ME 04210 • Phone: 1-833-388-6432 • Fax: 1-833-950-3581
Augusta: 330 Civic Center Drive Suite 4 • Augusta, ME 04330 • Phone: 1-866-882-5422 • Fax: 1-833-950-3579
Bangor: 202 Harlow Street Room 10307 • Bangor, ME 04401 • Phone: 1-877-405-1448 • Fax: 1-833-950-3577
Portland: 1355 Congress Street Floor 2 • Portland, ME 04102 • Phone: 1-877-319-3076 • Fax: 1-833-950-3575
Portland: 215 Commerce Way • Portland, ME 04102 • Phone: 1-888-397-9796 • Fax: 1-833-950-3589
Presque Isle: 365 Main Street • Presque Isle, ME 04769 • Phone: 1-866-837-2719 • Fax: 1-833-950-3583
Rockland: 169 Camden Street • Rockland, ME 04841 • Phone: 1-855-269-9179 • Fax: 1-833-950-3585
Saco: 110 Main Street Suite 1450 • Saco, ME 04072 • Phone: 1-877-253-4715 • Fax: 1-833-950-3248
Waterville: 14 Colby Street • Waterville, ME 04901 • Phone: 1-866-931-9169 • Fax: 1-833-950-3258

DHHS Contact Information

Statewide Mailing Address: 114 Corn Shop Lane • Farmington, ME 04938
Email: Farmington.DHHS@maine.gov
Statewide Phone Number: 1-855-797-4357 • Statewide Fax Number: 207-778-8429

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